



All fields in **Red** below are required fields

Application for a Vodacom Fibre Service – Vodacom Network

NOTE: Please complete this application in **PRINT**.

| | | | |
|---|--|---|--|
| New Customer (Please complete Sections A,B, D & E) | | Existing Customer (Please complete Sections A, B, C & E) | |
|---|--|---|--|

SECTION A: Vodacom Fibre Broadband Price Plan Selection (all pricing incl VAT)

| Contract Term | SELECT | | | | | |
|--------------------|---|--|--|--|---|--|
| 24 Months | Free service activation | | | | | |
| 12 Months | Free service activation | | | | | |
| Month-to-month | Once-off activation cost R910 | | | | | |
| Connectivity Plans | Vodacom 10/5Mbps 100GB R599 | | Vodacom 10/5Mbps Uncapped* R649 | | Vodacom 10/10Mbps Uncapped* R769 | |
| | Vodacom 20/10Mbps 400GB R829 | | Vodacom 20/10Mbps Uncapped* R849 | | Vodacom 20/20Mbps Uncapped* R899 | |
| | Vodacom 40/20Mbps 800GB R1029 | | Vodacom 40/20Mbps Uncapped* R1049 | | Vodacom 40/40Mbps Uncapped* R1099 | |
| | Vodacom 100/50Mbps 1000GB R1149 | | Vodacom 100/50Mbps Uncapped* R1199 | | Vodacom 100/100Mbps Uncapped* R1249 | |

* Fair Usage Policy (FUP) applicable on all uncapped products

Value Added Service

| | | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| Vodacom Fibre Fixed Voice (Telephone not included)** | Voice service activation (Once off cost) R35 | | Vodacom Fibre Talk 250 R 135 | | Vodacom Fibre Talk 500 R 235 | | Vodacom Fibre Talk Unlimited R 505 | |
|---|--|--|--|--|--|--|--|--|

** If you want to keep your existing fixed line number, please also complete GNP request form

| | | | |
|--------------------------------|----------|--------|--|
| Yealink Cordless VoIP Phone*** | Once-off | R1 479 | |
| | 12 Month | R125 | |
| | 24 Month | R69 | |

***Yealink Cordless VoIP Phone finance option only available with 24 and 12 month Contract term

| | | | | |
|-------------------------------------|---------------|---------------|---------------|----------------|
| Uninterrupted Power Supply (UPS)*** | Contract Term | B600 Mini UPS | 1500VA (900w) | 3000VA (1800w) |
| | 24 Months | R39 | R69 | R129 |
| | 36 Months | R59 | R99 | R199 |

***Vodacom Uninterrupted Power Supply Terms and Conditions apply
<https://www.vodacom.co.za/vodacom/terms/fibre/vodacom-ups>

| | | |
|--------------------|------------|------------|
| Video Subscription | Video Play | ShowMax |
| | R99.00 pm | R100.00 pm |

| | | | |
|--|-----------------------|---------------------------|---------------------------|
| Vodacom Fibre Mobile back-up 5GB R60 | 24 Months | 12 Months | Month to month |
| | Once-off R0 | Once-off R1,240 | Once-off R1,240 |

| | | | |
|---------------------|-----------|-----------|--------------------------|
| WiFi Extender | 24 Months | 12 Months | Month to Month/ Once-off |
| Vodacom Super Wi-Fi | R96.60pm | R175.95pm | R1,899 |

OR

Vodacom Fibre Premium Price Plan Selection (all pricing incl VAT)

| Contract Term | 24 Months | | | |
|-----------------------------|--|---|---|--|
| Vodacom Fibre Premium Plans | Vodacom 10/5Mbps Uncapped, Fixed Voice (250), Super Wi-Fi (3 Units) & Mobile Back-up R1129 | Vodacom 20/10Mbps Uncapped, Fixed Voice (250), Super Wi-Fi (3 Units) & Mobile Back-up R1319 | Vodacom 40/20Mbps Uncapped, Fixed Voice (500), Super Wi-Fi (3 Units) & Mobile Back-up R1609 | Vodacom 100/50Mbps Uncapped, Fixed Voice (500), Super Wi-Fi (3 Units) & Mobile Back-up R1729 |

**NOTE:**

Vodacom Fibre Interim LTE Access is only available to customers with an approved Vodacom Fibre Broadband order. The product is not available as a standalone offer.

| Vodacom Fibre Interim LTE Access Product Selection (all pricing incl. VAT) | | | | | | | | | |
|--|----------------|--|--|----------------|--|--|----------------|--|--|
| Contract Term | Month-to-month | | | Month-to-month | | | Month-to-month | | |
| Interim LTE Access | 100GB R599 | | | 200GB R899 | | | 300GB R1099 | | |
| | | | | | | | | | |

*Additional Top Up data bundles can be purchased by contacting 082 1904

SECTION B: Customer Details**Individual Application** (This section must be completed when an individual is applying)

| | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------|--------|---|---|---|---------|---|---|---|----------|---|--|--|-----------------|--|--|--|--|--|--|--|--|--|--|--|--|
| Surname | | | | | | | | | | | | | | | | | | | | | | | | | |
| First Name(s) | | | | | | | | | | | | | | | | | | | | | | | | | |
| ID Number | | | | | | | | | | | | | OR | | | | | | | | | | | | |
| Passport Number | | | | | | | | | | | | | | | | | | | | | | | | | |
| Passport Expiry Date | Y | Y | Y | Y | - | M | M | - | D | D | | | | | | | | | | | | | | | |
| Marital Status | Single | | | | Married | | | | Divorced | | | | Other (Specify) | | | | | | | | | | | | |
| Contact Number (Home) | | | | | | | | | | | | | Work | | | | | | | | | | | | |
| Contact Number (Cell) | | | | | | | | | | | | | | | | | | | | | | | | | |
| Email Address | | | | | | | | | | | | | | | | | | | | | | | | | |

NOTE: Supporting documents may be requested upon credit vetting of your new/existing Vodacom account.

Business Application (This section must be completed when applying on behalf of a registered business)

| | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------------|---|--|--|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|--|--|
| Company Name | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Registration Number | / | | | | | | | | | | | | / | | | | | | | | | | | |
| Company Contact Person: Surname | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Contact Person: Name | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Contact Person: Designation | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Contact Person Phone Number | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Contact Person e-mail address | | | | | | | | | | | | | | | | | | | | | | | | |

Address where Vodacom Fibre Broadband Service will be installed

(This section must be completed in full)

| | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Street Number/ Unit Number | | | | | | | | | | | | | | | | | | | | | | | | |
| Street Name | | | | | | | | | | | | | | | | | | | | | | | | |
| Estate Name | | | | | | | | | | | | | | | | | | | | | | | | |
| Suburb | | | | | | | | | | | | | | | | | | | | | | | | |

[illegible]

Delivery address for devices

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------|---------------------|---------|------------|--------------|---|------------|---------------|------------|----------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Same as the above address | YES | | NO | | If No, please complete the section in full. | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Street Number/ Unit | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Street Name | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Estate Name | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Suburb | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | City | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Province | Gauteng | Limpopo | North West | Eastern Cape | Western Cape | Free State | Northern Cape | Mpumalanga | Kwa-Zulu Natal | | | | | | | | | | | | | | | | | | | | | | | | |

SECTION C: Existing Vodacom Customer Details

[illegible]

NOTE: If the order is placed under a name different to section A (e.g. company, family member), please provide a signed letter from the account holder to authorize billing from the existing account.

**** The billing account number can be found on the top right hand corner of your statement labelled "Account Number"

SECTION D: New Vodacom Customer Details

[illegible]

| | | | | | | | | | | |
|--------------------------|-------|--|--|--|--------|--|--|--|--|--|
| Gross Monthly Income | R | | | | | | | | | |
| Time at Current Employer | Years | | | | Months | | | | | |



| | | | | | | | | | | | | | | | | | | | | |
|--|-------|--|--|--------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Time at Previous Employer | Years | | | Months | | | | | | | | | | | | | | | | |
| Alternative Contact Information (for scheduling installation) | | | | | | | | | | | | | | | | | | | | |
| Alternative Contact Name | | | | | | | | | | | | | | | | | | | | |
| Alternative Contact Number | | | | | | | | | | | | | | | | | | | | |

| For Office Use Only | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------|---|---|---|---|---|---|---|---|---|---|-------------------------------|---|---|---|---|---|---|---|--|--|--|--|
| Sales Agent Name | T | g | | P | o | o | I | | | | | | | | | | | | | | | |
| Sales Agent Company Name | M | U | L | T | I | | A | U | T | O | M | A | T | I | O | N | | | | | | |
| Sales Agent Phone Number | 0 | 8 | 2 | 7 | 8 | 9 | 3 | 2 | 2 | 5 | (OPTION 1 AND AGAIN OPTION 1) | | | | | | | | | | | |
| Sales Agent Email Address | s | a | l | e | s | @ | v | f | i | b | r | e | . | c | o | . | z | a | | | | |
| Sales Agent X-Code | X | M | L | T | A | | | | | | | | | | | | | | | | | |
| Date Submitted | Y | Y | Y | Y | - | M | M | . | D | D | | | | | | | | | | | | |



SECTION E: Declaration

I (Full Name and Surname) _____ hereby authorise Vodacom (Pty) Ltd to conduct the necessary credit vetting for a Vodacom service as detailed above and, if the Vodacom service contract is successfully activated, to debit my bank account with the total amount payable on my monthly Vodacom account.

I have read, understand and agree to be bound by the terms and conditions of the Vodacom Fibre Services and declare that the information given above is true and correct.

I, the undersigned, declare, agree and confirm that:

If acting in a representative capacity that I am duly and fully authorised to do so. I personally hereby indemnify Vodacom of any damages suffered by it, should it at any stage appear that I'm not so authorised.

The information supplied herein with regard to me and the Applicant is complete, true and correct as at date of signature/electronic processing hereof.

I (and/or the Applicant) am bound to the terms and conditions applicable to the transaction, including but not limited to:

Vodacom's standard terms and conditions, available at <http://www.vodacom.co.za/vodacom/terms/fibre/vodacom-fibre>

Product-specific terms and conditions related to the service and/or product I have applied for; as indicated on any promotional material and/or on Vodacom's official product website

(<http://www.vodacom.co.za/vodacom/services/internet/vodacom-fibre>) and/or communicated to me during an application process.

I declare myself familiar with and bound to the content of said terms and conditions.

All these terms and conditions are available online and will be made available to me in printed version or may be emailed to me, if I so request it.

Do you require a copy of the terms and conditions? Yes ☐ No ☐ If yes, or

Email address

Customer Signature

Date

Please complete this application form, once done either print and sign or click on the submit button below to send the form to sales@vFibre.co.za