Vodacom Self Service Portal

https://www.vodacom.co.za/cloud/digital/registration

This document outlines the functionalities available on the self-service portal, this includes the following:

- Changing your WiFi router password and name
- Track your data usage
- View your detailed balances
- Update router settings
- Link your fibre lines
- Log a service request online

Please see sections below outlining the process,

Registering Account
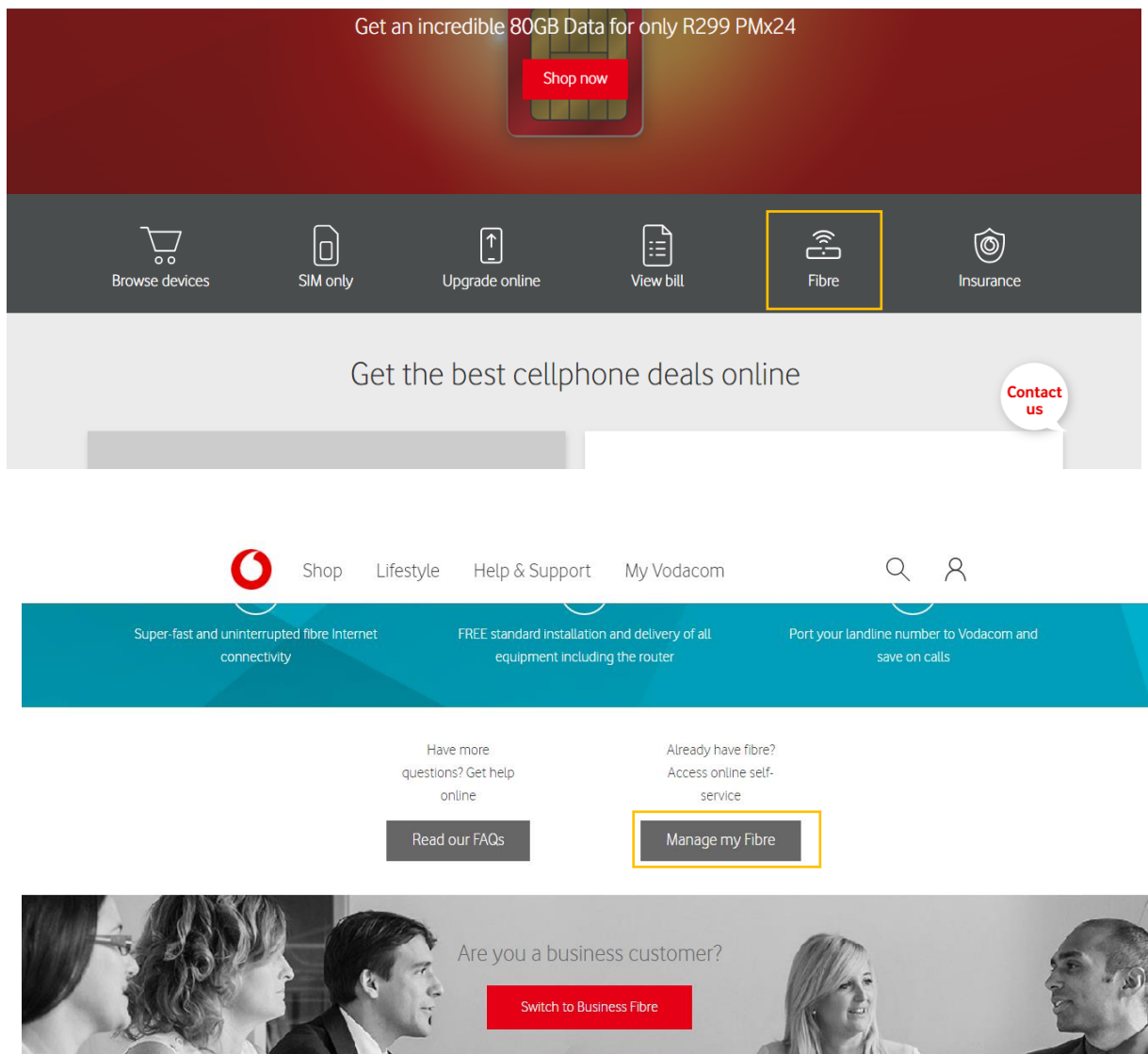
Manage your Fibre profile online

With online profile, you can do the following at your own time and comfort:

- Change your WiFi router password and name
- Track your data usage
- View your detailed balances
- Update router settings
- Link your fibre lines
- Log a service request online

Already have Vodacom profile, proceed to log in.

Do not have a Vodacom profile, Register below.

TAKE ME TO LOGIN

REGISTER

Contact us

Vodafone · Shop · Lifestyle · Help & Support · My Vodacom

First name

Email address

Create password

I'm not a robot — reCAPTCHA
Privacy - Terms

By clicking 'Next' I confirm that I have read, understood and agree with the terms and conditions

Next

Don't have an email address? Register with a username

REGISTER

Convenient, on-the-go access to manage all your lines and services.

- Register even without a Vodacom number
- Improved view of your account information
- Check your detailed data usage
- And much more!

Already registered?

Log in

Vodafone · Shop · Lifestyle · Help & Support · My Vodacom

Confirmation email

To complete your registration, please click on the link we've sent you at:
raeez.dharsey@vodacom.co.za

If you don't see an email from us, please check your spam folder. The link is valid for 48 hours.

Didn't receive an email? Resend

Done

Back

REGISTER

Convenient, on-the-go access to manage all your lines and services.

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- And much more!

Already registered?

Log in

Login onto Portal

Linking Fibre account

Shop   Lifestyle   Help & Support

Upgrade   Specials   Devices & contracts   Internet   Insurance

Link Fibre

Please enter your One-Time PIN (OTP)

Please enter the OTP sent to 2700027477 and ra*****@***.com

One-Time PIN

Resend OTP

| Next | Back |

Shop   Lifestyle   Help & Support

Link Fibre

There are 1 fibre services linked to your Passport/ID number.
Please select which address you want to add onto your online profile. You need to add an alias to your address.

Address	Personalised name	Add to profile
	Raeez	✓

Link fibre

Raeez

PROFILE
ADD PRODUCT

Shop   Lifestyle   Help & Support

Link Fibre

✓

Success

You have successfully linked your Vodacom Fibre service to your online profile.

| Done | Add another fibre line |

Raeez

PROFILE
ADD PRODUCT

Ask our community

Vodacom South Africa   Help and Support   About us

Adjusting Personal profile details

Changing router settings

Logging SR's

Please note that under "Submit a request" on the drop down

- "I want to move my router" this is to be used when a "Relocation" is required

Viewing Data Balances

Manage Fibre